

Coronavirus Disease 2019

# COVID-19

What you need to know to keep your family safe and healthy.

## DO YOU USE A MILITARY PHARMACY?

If there is a decrease in service or closure at your military pharmacy due to COVID-19, you may be temporarily required to switch your prescription to home delivery or retail.

## YOUR PHARMACY OPTIONS

The best option during this time is to switch your prescriptions to home delivery.

You can get up to a 90-day supply of most medications. Copayments apply.

If you have a medication supply of 14 days or less, you may want to switch to a retail network pharmacy.

You can get up to a 90-day supply of most medications. Copayments apply. Please check with your network pharmacy provider about medication availability and copayments.

## WHAT CAN YOU DO?

- Call your MTF pharmacy refill line to check for changes to service offerings, closures, and resumption of services: [www.tricare.mil/mtf](http://www.tricare.mil/mtf)
- Call ExpressScripts at 877-363-1303 or visit [www.militaryrx.express-scripts.com/home-delivery](http://www.militaryrx.express-scripts.com/home-delivery) to switch your prescription to Home Delivery
- Call your retail network pharmacy and ask them to call your MTF to transfer your medication or your provider for a new prescription
- Find a retail network pharmacy: [www.militaryrx.express-scripts.com/find-pharmacy](http://www.militaryrx.express-scripts.com/find-pharmacy)
- If you don't have any refills remaining, call your provider to send a new prescription to either the ExpressScripts TRICARE Pharmacy Home Delivery or your network pharmacy

Determine your medication coverage and copayments here: [www.express-scripts.com/tform](http://www.express-scripts.com/tform)

